

LONDON BOROUGH OF MERTON
Regulatory Services Partnership (RSP)
POLLUTION TEAM Licence Representation

This document outlines a representation made by the Pollution Team in its capacity as a responsible officer under the Licensing Act 2003

Outline

The pollution team has a responsibility to discharge the licence objective relating to public nuisance.

The premises

Po Na Na 82 The Broadway, London SW19 1RH

The Application

- This application is a resident led review of the premises licence. Application number: W/K201411710

The Pollution Teams Comments

The pollution team are making this representation in order to provide licensing committee with information.

The licence holder requested a visit by a member of the pollution team on the 15th of April 2015 after receipt of the review application.

During this visit the applicant outlined the management steps taken to control noise and expressed a desire to resolve the complaint and stated that they had contacted the applicant.

An email was sent to the licence holder after the meeting. The contents of this email are as followed:

I am writing further to our recent meeting at your request to discuss the licence review of your premises. As I pointed out, this is a 'resident led review' and as such any involvement of the pollution team is purely advisory at this stage.

I do note that there had been some complaints about noise at your property and officers from the pollution team contacted you in September last year to advise you of these complaints. This said, and to date, there has been no statutory nuisance witnessed nor an abatement notice issued.

From the information I can extract from our system there were complaints made on the 1.8.14, 15.10.14 & 21.10.14. The comments on one complaint stated that the front doors had been left open and thus allegedly causing a breakout of noise.

During my visit you expressed a desire to resolve this complaint and stated that you have tried to contact the complainant. You also stated that there are a number of management measures in place to control and monitor noise from your premises.

It is not possible, at this stage, for me to either confirm or refute the validity of this complaint as I have no evidence either way, only that there is a strong feeling from this resident about noise from your property.

Having looked at the property there are some further suggestions to try to mitigate the noise further.

- *Acoustically attenuate the rear exit door*
- *Isolate the main bass speakers from the structure of the building by way of rubber matting*
- *Seek independent noise measurements during hours likely to impact on local residents.*

This review will go before a committee and it will be incumbent upon you to explain what you are doing to uphold the license objective, what steps you have taken to resolve this noise issue and any further measures or conditions you propose.

Representation dated; 21st of April 2015

Jason Andrews
EH Pollution Manager
Regulatory Services Partnership
London Boroughs of Merton and Richmond upon Thames
Civic Centre, London Road, Morden SM4 5DX
Tel. 0208 5453859
jason.andrews@merton.gov.uk