Agenda Item 8

MITCHAM COMMUNITY FORUM
22 FEBRUARY 2022
(7.15 pm - 9.00 pm)
PRESENT Councillors Councillor David Chung (in the Chair),

1 WELCOME AND INTRODUCTIONS (Agenda Item 1)

The meeting was held via Zoom and chaired by Councillor David Chung and Councillor Joan Henry. Two residents and three councillors attended on Zoom with 94 additional views on YouTube. The Chair welcomed everyone to the meeting and explained how the meeting would work.

2 COMMONSIDE TRUST UPDATE (Agenda Item 2)

Naomi Martin, Chief Executive of Commonside Trust gave a presentation on activities at the New Horizon Centre. The presentation is attached to this report. Naomi set out the activities currently taking place at the centre:

- 1. Step Forward practical support for families including welfare, benefits, housing and a food bank. Outcomes include reduced isolation, maximised income and reducing inequalities
- 2. Lunch club for older people the Trust delivered hot lunches throughout the pandemic and provides food supplies, exercise and activities. Naomi said they plan to develop a 'Living life to the full' Hub
- 3. Kicks youth football supported by the Metropolitan Police
- 4. Lockdown film project working local young people and professional actors
- 5. Polish Family Assocation is now based at the New Horizon Centre providing support on EU Settled Status, and food supplies

In-person activities at the Centre are beginning again and rooms are available to hire. Details can be found on their website, or you can email Naomi.

Councillor Henry asked about the foodbank moving to the Baptist Church. Naomi said there are number of different sources of food now operating with the Baptist Church open on Wednesday and Friday. The New Horizon works with the Community Fridge to deliver fresh food and host cooking session. There is also fresh food available from St Michaels Catholic Church on Friday mornings.

Cllr Henry asked if the Ghanaian Saturday lunch club is returning. Naomi said not yet but will be looking at other options

1

3 WARM AND WELL PROJECT (Agenda Item 3)

Olivia McKay, Winter Warmth Engagement Officer for Wimbledon Guild, gave an update on the Warm and Well Project. The project started in 2019 and is a partnership between Merton Council, Age UK Merton and Thinking Works.

Thinking Works is a free service in operating across five south west London boroughs that provides home energy assessments and assess eligibility for additional utility support. Thinking Works also provide a starter pack to residents that can help improve water and energy efficiency. Wimbledon Guild provides also provides referrals to Thinking Works for fuel vouchers. To be eligible you must be a Merton resident, and either over 65, have a long-term health condition or be on a low income.

Wimbledon Guild also provide a handy person service, a free service for small jobs that do not need technical qualifications.

The Warm and Well project also provides outreach to share information and can refer to other Guild services.

For more information, please email Olivia omckay@wimbledonguild.co.uk

Cllr Akyigyina asked what publicity is provided to promote the project. Olivia said that she distributes promotional materials and attends outreach sessions.

Naomi Martin said that the New Horizon Centre is hosting a fuel saving day on 30 April in conjunction with Thinking Works.

4 CANONS UPDATE (Agenda Item 4)

Amy Keen, Community Engagement Officer from Merton Council, gave a presentation on the Canons Heritage Project. The presentation is attached to this report.

This is the final year of the project as funding runs out in December 2022. Improvements to Canons House include new windows; smarter interior; a new terrace; a new community room to be let by a workspace operator; and repairs and restoration to the Blue Room. The Dovecote has also been restored and is no longer on English Heritage's 'At Risk Register'. The Dovecote is now open and safe to visit. There is a new entrance to the site that incorporates the Obelisk. A new plaque celebrates the contribution of the Mitcham community.

In the grounds the running track has been re-instated, and a new interpretation space will explore the heritage of the track. In the pond silt has been removed, and

2

wildflower meadows installed. There is a new community garden by the car park with volunteers involved in creating the space. A new play area was designed with Mitcham school children. Amy said she is still looking to make the surface and planting more robust. In the walled garden the surface has been repaired and the urn relocated.

Amy said that an attempt to let the café in 2021 was impacted by COVID-19, instead the plan is to have an interim arrangement for this summer so refreshments and toilets will be accessible. It was difficult to hold many events in 2021 but Amy hoped to be able to announce a schedule of events for spring and summer 2022 shortly. You can keep up to date by signing up for the <u>newsletter</u>.

Naomi asked if frogs and newts had been found in the pond and Cllr Henry asked if there were any fish. Amy said there were no frogs yet but ducks have returned. There are no plans to introduce fish. Naomi asked if it would possible to use the site for a lunch club picnic and Amy said that would be great she would be in touch to discuss further.

Cllr Chung asked about the accessibility of the site and if disabled residents would be encouraged to use the site. Amy said that the house and grounds are accessible, and Amy would be happy to speak with any relevant groups to encourage use.

5 COMMUNITY FORUM REVIEW (Agenda Item 5)

Kris Witherington, Engagement and Consultation Manager at Merton Council, gave a presentation on the review of the Community Forum meetings currently taking place. The presentation is attached to this report.

Merton Council is asking residents to provide feedback on their experience of the community forums, what they think works, and what they think could be improved. Kris has looked at what other types of engagement is taking place across London and ran through seven other models for engaging with residents.

Cllr Akyigyina asked about returning to face to face meetings or hybrid meetings. Kris said that currently the council policy is that non-decision meetings are still be remote but that should be reviewed. The hope would be return to face-to-face meetings and have online access by the autumn meeting.

Cllr Chung said some of the other models seemed quite complex. Kris he said he had simplified this for the survey. Any changes would be part of a wider context for how the council engages with residents.

6 OPEN FORUM (Agenda Item 6)

3

James McGinlay, Head of Regeneration at Merton Council had provided an update on the Rowan Park development. Final plans for community facility and health centre have been agreed and are currently going through the final sign off by the developer's partner, CSM, and the Clinical Commissioning Group. James hopes to be able to provide a start date soon.

A resident asked if it was possible to create dedicated parking bays next to the onstreet electric car charging points. AFTER THE MEETING: The Highways team said that we have had some complaints about residents not being able to access EV charging points, so we are looking to retrofit dedicated bays adjacent to some of the chargers, subject to the statutory consultation process. Residents can email Electric.Vehicles@merton.gov.uk to request a dedicated EV bay adjacent to an existing lamp column charger.

Cllr Henry asked about the plans for Mitcham Carnival. Kris said that colleagues were planning for this summer and have been asking residents to feedback through a survey.

A resident asked if when the final works to the Mitcham bridge would be completed with boundary marker, fencing and tree planting. AFTER THE MEETING the following update was provided. The parish boundary marker sign is being cleaned and refurbished and will be reattached to the bridge in May/June. Some trees have been planted but more will follow.

Cllr Chung said that we had asked for the NHS to provide an update on the Wilson and the Mitcham wellbeing-hub as this project is essential for reducing inequalities, but they were not able to attend.

Councillor Henry thanked residents for attending and closed the meeting.

7 DATE OF NEXT MEETING (Agenda Item 7)

Thursday 6 October 2022 at 7.15pm, venue to be confirmed

4









Your place in the Community

Step Forward

Commonside's Parents Programme for Families in Merton

Practical support for families with children and adults —
Welfare, benefits and housing advice

- Welfare, benefits and housing advice
- Emergency food support (Community Fridge Network, Wimbledon Foodbank, others)

- ► April 2020 around 100 food parcels per week
- December 2021 around 50 food parcels per week



Commonside's Parents Programme for Families in Merton

- Outcomes for individuals:
- Reduced loneliness and isolation
- Maximised income

Page 87

- Housing inadequacies improved
- Health inequalities lessened
- Immigration status more clearly resolved
- Domestic abuse stopped and safety in the home raised
- Outcomes for the Community:
 More cohesive, safer, with a sense of pride in the local area

Monday – Friday for between 12 – and 15 older people

A few additional clients added to the lunch list referrals from the Community Response Hub

New clients who opted in, and then out again, of the lunch delivery service

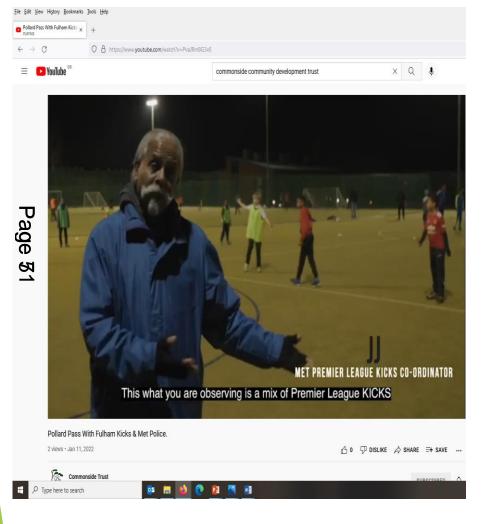
Food supplies, newsletter, doorstep welfare checks

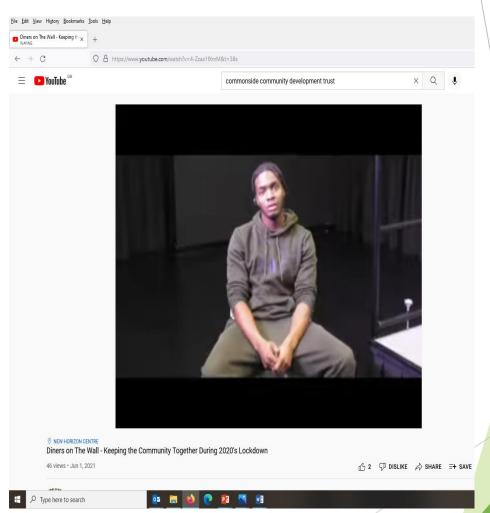
Pollards Hill Luncheon Club & services for older people

- A 'Living Life to the Full' hub:
 - An attractive hub for any adult member of the local population to volunteer – once/for just an hour/for longer/regularly – flexibly
 - * A place where as a volunteer, you can share your interests and enthusiasm with others
 - A place where older people enjoy learning, exercising, laughing, chatting
 - Safe, safeguarded, supported for all.



Things you didn't know we did!





Polish Family Association at the New Horizon Centre

- EU Settled Status on behalf of the Home Office
- Over 1,200 people supported since the deadline (more before)
- 'late' applications are from those who are very, very vulnerable eg poor mental health and low IT literacy
- ► Food parcels once a week since April 2020
- Currently around 150 parcels per month

Plagges8

Concerns about high carb emergency food and diet, levels of obesity and related health conditions as a result of pandemic



























Jackie Chapma...

Jubee- One you...

Jackie Chapman WCA Trustee

Jubee- One you Merton

Susanne Ollig...

🔏 Susanne Ollig Wimblecomm Com... 🧣 Naomi Martin



Sierien

X Sierien

Mtonya

Mtonya



















Leave



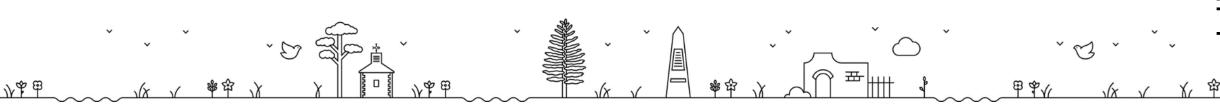






Mitcham Community Forum

22nd February 2022

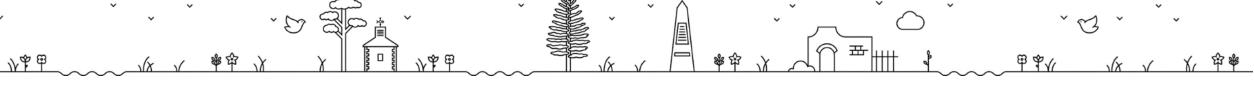


Overview

- Project team and National Lottery
- Canons House
- The grounds
- Letting the house and café
- Activities and events
- Get involved







Project Team, Community Support and **National Lottery**





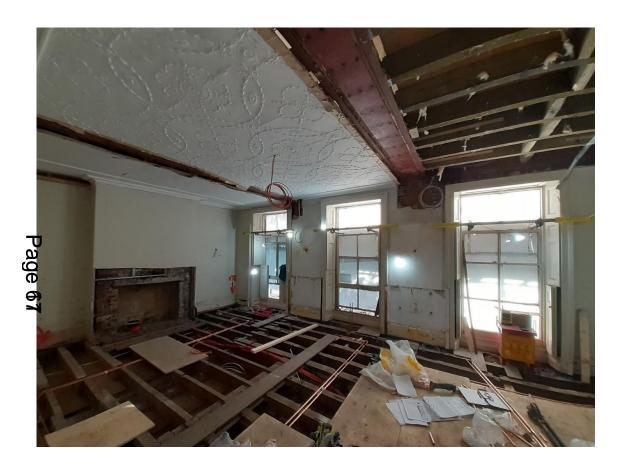


Canons House

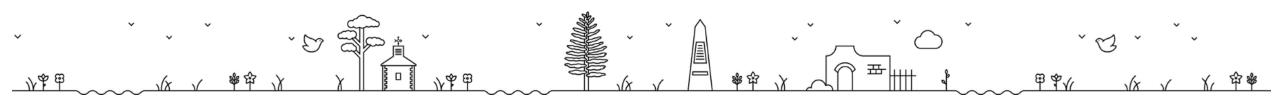






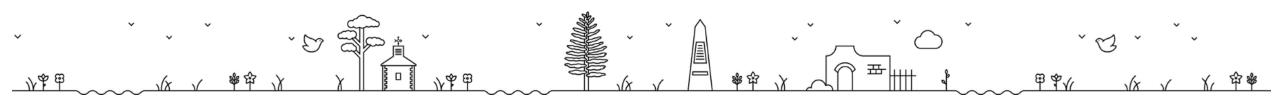


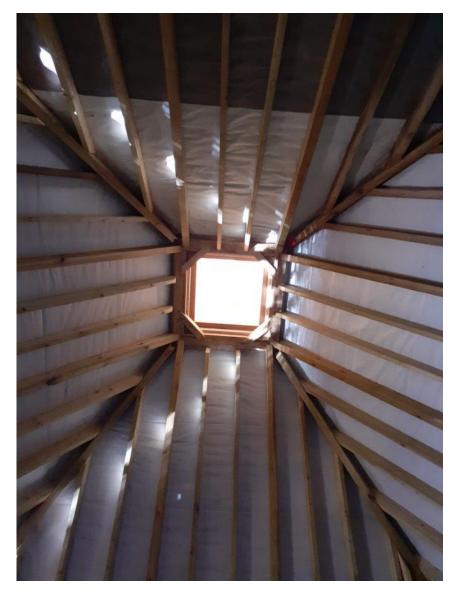






















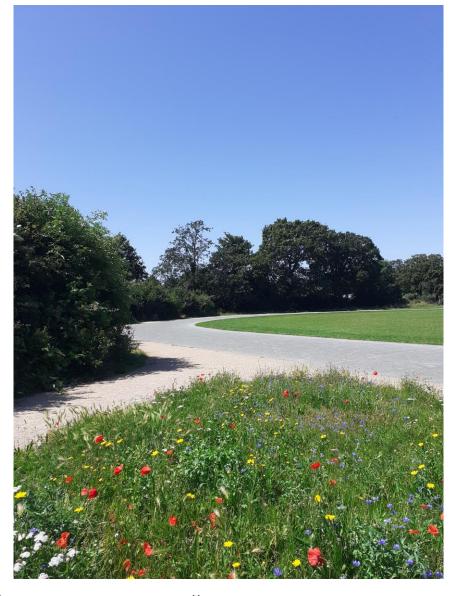






The Grounds







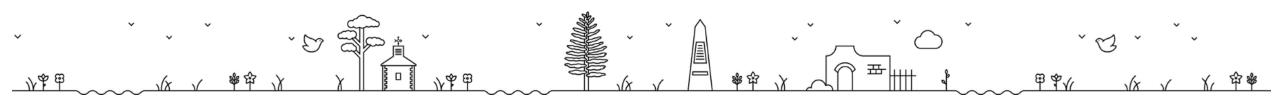


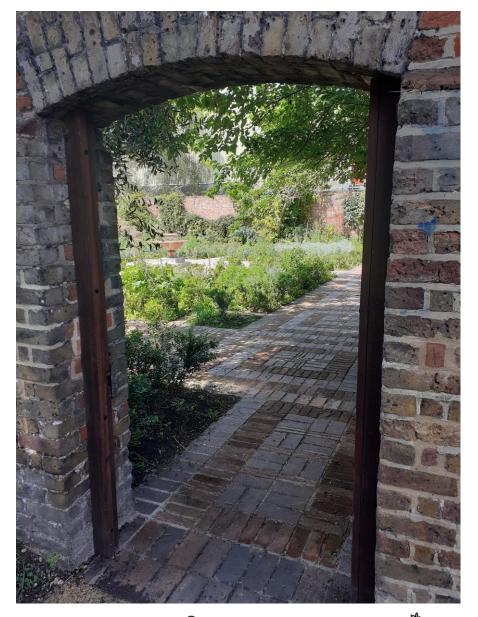


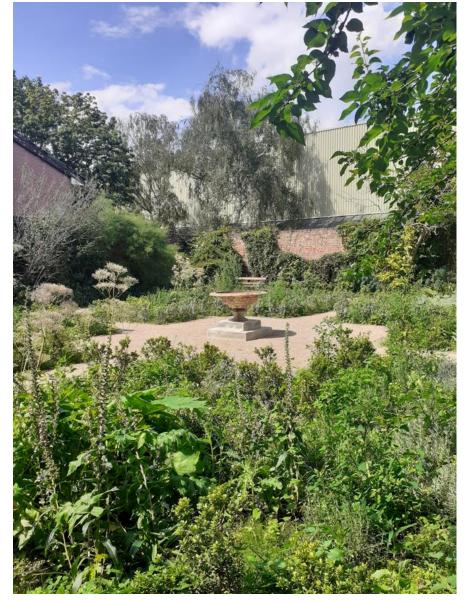


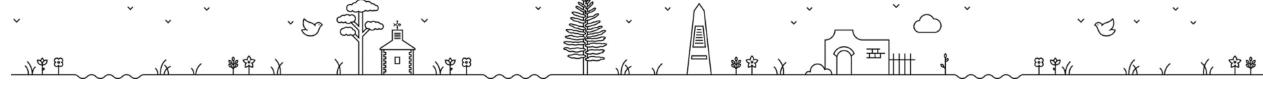












Letting the House and Café



Activities and and Events







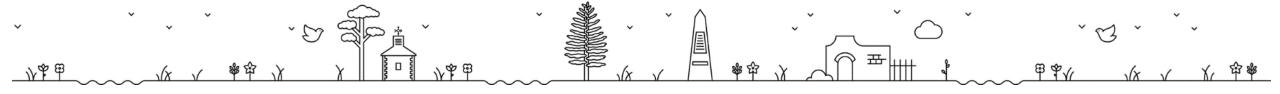


Get Involved

- Volunteer with us
- Come to activities and events

- info@thecanonsmitcham.co.uk
- www.thecanonsmitcham.co.uk
- Newsletter
- Instagram canons_mitcham





Community Forums

Your feedback 2022

Page 29



Why have a review?

- 10 years since last major changes
 Pandemic has introduced new technology options introduced
- Your Merton engagement showed desire for more engagement

What do we want to know?

- We want to know what you think works currently and what can be improved
- We want your views on different approaches
- We have looked at what other boroughs do to see what alternatives exist
- We found 8 different models in London, including those that are similar to Merton

Area Committees

- Formal committees of the council
- Councillors supported by co-opted residents associations or other groups
- Public meetings at which residents can speak
- Example Sutton

Externally managed forums

- Networks or forums delivered by local organisations external to the Council
- Can involve existing residents groups
- Mix of public meetings and online discussion
- Example Lambeth

Digital Panels and Boards

- Panels are representative group or residents who complete regular online surveys
- 🖁 Example Kensington & Chelsea
- Discussion Boards are online discussion groups
- Example Barking and Dagenham

Question time events

- Public meetings where elected councillors and officers can be questioned
- Can be either borough wide or locally
- ^ၽ focused
- Example Mayor of London; Wandsworth

Citizen Assemblies

- Randomly selected group of residents
 discuss and recommend solutions to a
 particular issue
- Example Newham

Councillor led structures

 Ward councillors organise and host local meetings in their ward

Example - Ealing

Have your say

- www.merton.gov.uk/consultations
- Complete the survey by 4 April Any questions or comments?