

COUNCIL 7 JULY 2021

## NOTICE OF MOTION – STRATEGIC THEME MOTION

Tenants' Champion

Council requests Cabinet establish a Tenants' Champion service, that would:

- Be similar to (the non-stock holding) Richmond Council's Tenants' Champion, a service that has been in place for more than 10 years;
- Work to support both tenants and leaseholders who rent or lease their properties from a housing association and also private renters in the borough,
- Provide support by giving someone for residents to contact if they had long-running, unresolved complaints with their landlord, and by providing relevant information to renters more generally;
- Be trialled for a year and report their work to full Council.

Cllr Anthony Fairclough

Councillor Eloise Bailey

Councillor Simon McGrath

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