
















E&R Public Spaces

PI Code & Description	Jul 2019					YTD Status				
	Value	Target	Status	Short Trend	Long Trend	Value	Target	Short Trend	Long Trend	Status
Street Cleansing										
CRP 048 / SP 455 % of sites surveyed on local street inspections for litter that are below standard (Monthly)	20.78%	8%				15.81%	8%			
LER 058 % Sites surveyed on street inspections for litter (using NI195 system) that are below standard (KBT) (Quarterly)	Quarterly measure					16.63%	8%			
SP 062 % Sites surveyed below standard for graffiti (Quarterly)	Quarterly measure					5.46%	5%			
SP 063 % Sites surveyed below standard for flyposting (Quarterly)	Quarterly measure					0.87%	1%			
SP 139 % Sites surveyed below standard for weeds (Quarterly)	Quarterly measure					16.63%	11%			
SP 140 % Sites surveyed below standard for Detritus (Quarterly)	Quarterly measure					23.33%	9%			
SP 269 % Residents satisfied with street cleanliness (Annual) (ARS)	Annual measure					N/A	N/A	N/A	N/A	N/A
Waste Services										
CRP 093 / SP 478 No. of refuse collections including recycling and kitchen waste missed per 100,000 (Monthly)	95.00	40.00				75.50	50.00			
CRP 094 / SP 485 No. of fly-tips in streets and parks recorded by Contractor	1,525	700				4,466	2,800			
SP 064 % Residents satisfied with refuse collection (Annual) (ARS)	Annual measure					N/A	N/A	N/A	N/A	N/A
SP 065 % Household waste recycled and composted (Monthly in arrears)	43.18%	48%				44.94%	48%			
SP 066 Residual waste kg per household (Monthly in arrears)	40.76	39.5				124.06	158.5			
SP 067 % Municipal solid waste sent to landfill (waste management & commercial waste) (Monthly in arrears)	4%	10%				9%	10%			
SP 262 % Residents satisfied with recycling facilities (Annual) (ARS)	Annual measure					N/A	N/A	N/A	N/A	N/A
SP 354 Total waste arising per households (KGs) (Monthly in arrears)	71.73	75				225.24	300			

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SP 407 % FPN's issued that have been paid (Monthly)	72%	75%				65.25%	75%			
SP 454 % of fly-tips removed within 24 hours (Monthly)	99%	95%				49.33%	95%			
Parks										
LER OS 01 Parks Quality Management Score (PQMS)	5.28	5				5.08	5			
SP 026 % of residents who rate parks & green spaces as good or very good	Annual measure					N/A	N/A	N/A	N/A	N/A
SP 027 Young peoples % satisfaction with parks & green spaces (Annual)	Annual measure					N/A	N/A	N/A	N/A	N/A
SP 032 No. of Green Flags (Annual)	Annual measure					N/A	6	N/A	N/A	N/A
SP 318 No. of outdoor events in parks (Monthly)	39	40				83	90			
SP 514 NEW FOR 2019/20 Income from outdoor events in parks (Annual)	Annual measure					N/A	£531,230.00	N/A	N/A	N/A
SP 515 NEW FOR 2019/20 Average Performance Quality Score (Grounds Maintenance Standards) (Annual)	Annual measure					N/A	5	N/A	N/A	N/A
SP 516 NEW FOR 2019/20 Annual basal & epicormic growth programme completion by 31 Aug each year) (Annual)	Annual measure					N/A	100%	N/A	N/A	N/A
SP 517 NEW FOR 2019/20 Number of street trees planted (Annual)	Annual measure					N/A	235	N/A	N/A	N/A
Transport										
SP 136 Average % time passenger vehicles in use (transport passenger fleet)	Annual measure					N/A	85%	N/A	N/A	N/A
SP 137 % User satisfaction survey (transport passenger fleet) (Annual)	Annual measure					N/A	97%	N/A	N/A	N/A
SP 271 In-house journey that meet timescales (transport passenger fleet)	Annual measure					N/A	85%	N/A	N/A	N/A
SP 526 NEW FOR 2019/20 % of Council fleet using diesel fuel (Annual)	Annual measure					N/A	80%	N/A	N/A	N/A
Leisure										
SP 251 Income from Watersports Centre (Monthly)	£141,074	£125,000				£232,743	£211,500			
SP 325 % Residents rating Leisure & Sports facilities Good to Excellent	Annual measure					N/A	N/A	N/A	N/A	N/A

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SP 349 14 to 25 year old fitness centre participation at leisure centres	10,021	9,200				37,133	35,500			
SP 405 No. of Leisure Centre users (Monthly)	95,269	94,000				381,390	378,000			
SP 406 No. of Polka Theatre users (Quarterly)	Quarterly measure					2,537	2,600			

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