

# Anti-social Behaviour

We are here  
to **support**  
you...

Harassment  
Problem Solving  
Rough Sleeping  
Street Drinking  
Begging  
Neighbour Disputes  
Graffiti  
Supporting  
Safeguarding  
Drugs and Alcohol

[merton.gov.uk/safermerton](http://merton.gov.uk/safermerton)

**Safer Merton**

*Working Together To Keep Merton Safe & Sound*

merton



## What **IS** anti-social behaviour?



### ASB can be:

- ✓ Alcohol-related criminal behaviour
- ✓ Vandalism and verbal abuse
- ✓ Vehicle abandonment, nuisance or inappropriate use
- ✓ Rowdy or inconsiderate behaviour
- ✓ Drugs and alcohol misuse and paraphernalia
- ✓ Prostitution
- ✓ Begging or vagrancy.

## What **IS NOT** anti-social behaviour?



### Living noise – for example:

- ✗ Noise from children running and playing.
- ✗ Noise from opening and closing cupboards.
- ✗ Noisy washing machines and toilets flushing.
- ✗ Loud music, television and loud conversations from the adjoining property.
- ✗ Disagreements about boundary walls, fences and parking.
- ✗ Rubbish left outside of a neighbour's property.
- ✗ Animals fouling and rodent infestations.
- ✗ Cooking smells.

## How to report anti-social behaviour



- ✓ If you rent your property from a housing association, you **MUST** contact them to report the behaviour in the first instance.
- ✓ If you own your home or live in a private rented property, you can report to Merton's Anti-social Behaviour team via **020 8274 4901** or email **ASBunit@merton.gov.uk**

### Once reported:

- ✓ We will require you to complete a diary sheet over a period of 7-10 days.
- ✓ You can download a diary sheet and obtain more information from **www.merton.gov.uk/safermerton** or you can call the service on the number above and we will post a paper copy to you.

**Safer Merton** works in partnership to make sure Merton is a safe and united borough. Please contact Safer Merton or the relevant partners if you or someone you know has a complaint, alternatively call the Contact Centre on **020 8274 4901**.



## Other useful agencies and contact numbers:

**Merton Council Switchboard – 020 8274 4901.**

**Planning Enquiries – 020 8545 3777.**

### **Environmental Health Noise Service**

Monday to Friday – **020 8545 3025** (9am-5pm).

Out of hours – **020 8543 9750.**

### **Join your local Neighbourhood Watch Scheme**

Neighbourhood Watch can help bring neighbours together to create strong, friendly, active communities where crime and anti-social behaviour are less likely to happen. To find out more, please visit our website at **www.mertonnhw.co.uk** or contact the Neighbourhood Watch manager on **020 8649 3213** or **mertonnhw@met.police.uk**



**NEIGHBOURHOOD WATCH**

### **Crimestoppers**

Call **0800 555 111**

or report online at

**www.crimestoppers-uk.org**



**CRIMESTOPPERS**

**0800 555 111**

Call anonymously with information about crime

### **Metropolitan Police**

If you are a victim of a crime, please call **999** in an emergency or **101** in non-emergency situations.



**METROPOLITAN  
POLICE**

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### **Victim Support**

You do not have to report a crime to the police to receive help. Contact Victim Support at any time regardless of how long ago the crime happened. Call free on **08 08 16 89 111.**



**VICTIM  
SUPPORT**

**merton.gov.uk/safermerton**

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