

## Satisfaction with services

2.19 Residents were asked to rate each service from a given list on a scale from very good to very poor, even if they do not have direct experience of the service, as well as being asked whether they or their family used those services. The table below sets out the percentage giving a positive rating from all respondents.

\*Significant change

Service	% Very good/good 2019	% Very good/good 2017	Change since 2017
Parks, playgrounds, open spaces	77%	75%	+2%
Recycling facilities	56%	71%	-15%*
Street Lighting	78%	70%	+8%*
Refuse collection	48%	69%	-21%*
Libraries	68%	68%	0%
Leisure and sports	59%	63%	-4%
Street cleaning	44%	53%	-9%*
Primary education	49%	51%	-2%
Parking	45%	51%	-6%*
Repair of roads	43%	48%	-5%
Nursery education	40%	47%	-7%*
Secondary education	42%	42%	0%

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