



**VENUE: Croydon PIP Assessment Centre**

**DATE: 4/12/2018**

<b>ACCESS ASSESSMENT</b>	<b>RATING (Good, OK, Poor)</b>	<b>COMMENTS</b>	<b>ACTION NEEDED</b>
<p><b>a Getting there</b> Eg parking, public transport, lighting, signage, etc</p>	<p><b>Ok</b></p>	<p>Fairly simple journey by car from Mitcham – 20 minutes but the route can be very busy in the morning/late afternoon. Parking is poor – nearest accessible parking is 160 metres away of difficult pavements. Travel by public transport is more difficult and involves lots of walking. It took our assessor 1 hour 45 minutes to reach the centre by public transport and mobility scooter (the TFL Journey Planner says it should take 32 minutes). Can be difficult to find. Pavements are in poor condition. The building is not very obvious – it looks like a block of flats.</p>	<p><b>Essential</b> Better signage</p> <p><b>Desirable</b> Better information about parking on the yellow lines outside the centre.</p>
<p><b>b Getting in</b></p>	<p><b>Poor</b></p>	<p>Level access but the doorway is</p>	<p><b>Essential</b></p>

Eg steps, ramps, entrance, reception, etc		narrow. Door is not automatic so wheelchair/scooter users need help with it	Automatic door  <b>Desirable</b>
<b>c Getting around</b> Eg corridor width, doors, signage, floor surfaces, contrasts, lifts, etc	<b>Poor</b>	Only one interview room on the ground floor and no lift. Waiting area is small – wasn't busy when we went but looked like it could get crowded.	<b>Essential</b> A lift – though almost certainly not possible in this building, so the centre should be relocated  <b>Desirable</b>
<b>d Using services</b> Eg WC, lighting, acoustics, seating, etc	<b>OK</b>	Accessible toilet but a bit on the small side – it is past the waiting area door so you do have to ask to use it. People talking in the ground floor interview room can be heard in the waiting rea. Seating may not be suitable for everyone. Lighting varied - OK but limited daylight in waiting area; the stairways and accessible toilet were quite dim. There did not appear to be an induction loop. Water and magazines available.	<b>Essential</b> The size of the building does not seem to be adequate. Install an induction loop.  <b>Desirable</b>

<b>e Getting out</b> Eg alarms, escape routes, etc	<b>OK</b>	People with limited mobility do use the upstairs rooms – we don't know if this has been risk assessed for emergencies.	<b>Essential</b>  <b>Desirable</b>
---	-----------	--	--

This page is intentionally left blank