

Performance Monitoring Report ~ Sustainable Communities ~ September & Quarter 2 2018

Dept.	PI Code & Description	Polarity	September 2018					YTD Result	Annual YTD Target	YTD Status
			Value	Target	Status	Short Trend	Long Trend			
Libraries	CRP 059 / SP 008 No. of people accessing the library by borrowing an item or using a peoples network terminal at least once in the previous 12 months	High	69,985	56,000	✓	↓	↑	69,985	56,000	✓
Libraries	CRP 060 / SP 009 No. of visitors accessing the library service on line	High	116,063	112,081	✓	↑	↓	116,063	112,081	✓
Housing Needs & Enabling	CRP 061 / SP 036 No. of households in temporary accommodation	Low	174	230	✓	↑	↓	173.67	230	✓
Housing Needs & Enabling	CRP 062 / SP 035 No. of homelessness preventions	High	243	225	✓	↑	↓	243	225	✓
Housing Needs & Enabling	SP 037 Highest No. of families in Bed and Breakfast accommodation during the year	Low	1	10	✓	↓	↑	1.33	10	✓
Housing Needs & Enabling	SP 038 Highest No. of adults in Bed and Breakfast accommodation	Low	8	10	✓	-	↓	8.33	10	✓
Libraries	SP 279 % Self-service usage for stock transactions (libraries)	High	98%	97%	✓	↑	↑	98%	97%	✓
Libraries	SP 280 No. of active volunteers in libraries (Rolling 12 Month)	High	282	230	✓	↓	↓	282	230	✓
Libraries	SP 287 Maintain Library Income	High	£197,674	£187,015	✓	↑	↓	£197,674	£187,015	✓
Libraries	SP 480 Visitor figures - physical visits to Libraries (Monthly)	High	565,499	600,000	⚠	↑	↑	565,499	600,000	⛔

Dept.	PI Code & Description	Polarity	Quarter 2 2018/19					YTD Result	Annual YTD Target	YTD Status
			Value	Target	Status	Short Trend	Long Trend			
Housing Needs & Enabling	SP 277 Social Housing Lets (Quarterly)	High	132	125	✓	↑	↓	132	125	✓
Housing Needs & Enabling	SP 360 No. of enforcement / improvement notices issued (Quarterly)	High	38	29	✓	↑	↓	38	29	✓
Housing Needs & Enabling	SP 361 No. of Disabled Facilities Grants (DFG) approved (Quarterly)	High	31	26	✓	↑	↓	31	26	✓

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