Welcome to your NEW RECYCLING AND RUBBISH COLLECTION SERVICE

From October, your collection day will be: FRIDAY
WELCOME to your new recycling and rubbish collection service

Your recycling and rubbish collections are changing.

From October 2018, **Friday** will be your recycling and rubbish collection day - see the collection timetable on page seven for details.

Your first collection under the new service will be made on **Friday 5th October**. Until then you should continue to put your recycling and rubbish out on your current collection day.

We will send you a postcard to let you know when to start using your new bins - please store them safely until then.

Do not place your new wheelie bins out for collection before Friday 5th October - they will not be emptied.

We appreciate that when your service changes it will take a few weeks for you (and us) to get used to things. During this time, we’ll collect excess rubbish placed next to or on top of your bin. Once the new service has settled down, we’ll start to only collect rubbish that is stored inside the new wheelie bin with the lid closed.

**BENEFITS of the new service**

- **Boost recycling**
  More space for recycling and restricted space for rubbish will encourage us all to recycle more and do ‘our bit’ for the planet. This new service is expected to boost Merton’s recycling rate from 37% to over 45%.

- **Cleaner streets**
  The new wheelie bins will reduce spillages on collection day and stop recycling from blowing down the road on windy days, helping to keep our streets clean.

- **Save money**
  The changes will improve efficiency and save up to £1.6million per year; money that will be used to protect our vital services.
WELCOME to your new recycling and rubbish collection service

Weekly recycling collections

Food waste - collected every week:
Food waste will continue to be collected every week from your existing food waste bin. If your food waste bin is missing or damaged, you can order a replacement: merton.gov.uk/recycling

Recycling - collected on alternate weeks:
From October, recycling will be collected on alternate weeks: paper and card one week; plastics, glass, cans and cartons the next.

Store paper and card in your new wheelie bin with the blue lid.
In your pack you’ll find a ‘paper and card’ sticker - put this on the lid of your new wheelie bin as a handy reminder of what goes in.

Store plastics, glass, cans and cartons in your existing recycling boxes. If your recycling boxes are missing or damaged, you can order a replacement: merton.gov.uk/recycling
In your pack you’ll find a ‘plastics, glass, cans and cartons’ sticker - put this on your recycling box as a handy reminder of what goes in.

Fortnightly rubbish collections

Rubbish - collected every two weeks:
Your rubbish (non-recyclable household waste) will be collected on a fortnightly basis from your new wheelie bin with the grey lid.
From October, we will only collect rubbish from this bin.

Collection time

By 6am on your collection day leave your recycling and rubbish containers at the edge of your property close to the public pavement so they can be seen by our collection crews.
FOOD WASTE
Collected: every week

YES PLEASE

All cooked and uncooked food
Dairy products: cheese and eggs

Turn to page six for more hints and tips on how to use your food waste collection service.

PAPER & CARD
Collected: alternate weeks

YES PLEASE

Newspapers and magazines
Card and cardboard
Toilet and kitchen roll tubes

Flatten down large cardboard boxes before putting them in the bin.

Plastics, glass, cans and cartons
Collected: alternate weeks

YES PLEASE

Plastic bottles
Plastic pots, tubs, trays etc.
Glass jars and bottles

Empty and rinse all containers. Squash plastic bottles. Remove film lids from plastic pots, tubs and trays.

Rubbish
Collected: every 2 weeks

YES PLEASE

Non-recyclable rubbish
Dirty cardboard
Plastic bags

Only rubbish placed in this wheelie bin (with the lid closed) will be collected.

Textiles & shoes
Collected: every week

YES PLEASE

Clothes and linen
Shoes (tied together)

Place textiles in a tied plastic carrier bag next to or on top of your bins.

Page 40
- **Fruit and vegetable peelings**
- **Tea bags & coffee grounds**
- **Plastic bags**
- **Packaging**
- **Oil or liquids**

- **Toilet and kitchen roll tubes**
- **Egg boxes**
- **Dirty cardboard** (e.g. pizza boxes)
- **Shredded paper**
- **Tissues & paper towels**
- **Food & drink cartons** (these go in your recycling box)

- **Glass jars and bottles**
- **Cans, tins, aerosols and tin foil**
- **Plastic bags**
- **Plastic film**
- **Crisp packets**
- **Hard plastics** (toys etc)
- **Polystyrene**

- **Meat and fish bones**
- **Tea bags & coffee grounds**
- **Food and drinks cartons**
- **Plastic bags and film**
- **Polystyrene**
- **Nappies (in a tied bag)**
- **Duvets**
- **Pillows and cushions**
- **Curtains**
- **Car batteries**

**YES PLEASE**

- **Household batteries**

Place batteries in an untied plastic carrier bag.

**NEW SERVICE**

- **Batteries Collected: every week**

- **NO THANKS**

- **NO THANKS**

- **NO THANKS**

- **NO THANKS**

- **NO THANKS**

- **NO THANKS**
Recycling food waste reduces smells and frees up space in your rubbish bin.

Food waste is collected every week for recycling.

You should already have a kitchen caddy and an outside food waste bin (with a lockable lid).

If your kitchen caddy or outside food bin are missing or damaged, order a replacement as soon as possible: merton.gov.uk/recycling

Recycling food waste in three easy steps:

1. **Line** your kitchen caddy with old newspaper or a compostable liner (available to buy at supermarkets)

2. **When** your kitchen caddy is almost full, tie the top of the liner (or fold over the newspaper) and put it in your outside food bin (remembering to lock the lid)

3. **Place** your food bin out for collection every week on your collection day (by 6am).

Why recycle food waste?

Any food waste you place out for recycling is taken to a special processing plant in Chertsey, Surrey, where it is used to generate electricity to power homes. It also produces a fertiliser which can be used by farmers.

Recycling just six tea bags can produce enough electricity to boil a kettle for another cuppa!

One truck-load of food waste can generate enough electricity to power 20,000 TVs for one hour.
YOUR COLLECTION DAY: FRIDAY

FOOD

Every week

RECYCLING: PAPER & CARD

Alternate weeks

RECYCLING: PLASTICS, GLASS, CANS & CARTONS

Alternate weeks

RUBBISH

Every 2 weeks

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★ Changes to your collection day at Christmas and New Year. Collections will take place up to three days later than usual and include a Saturday collection.
USING your bins

Missed collections
If we miss your collection by mistake, please let us know within 2 days. Report it online at: merton.gov.uk/recycling

Your old bins
If you’ve previously purchased your own bin to store rubbish between collections, from October you’ll no longer need this. You could consider re-using your old bin around the home or garden. If you want to recycle your old bin, you can take it to the Garth Road Household Reuse and Recycling Centre.

Assisted collections
If you are receiving an assisted collection, this will continue. If you don’t currently have an assisted collection but are worried about moving the new bins, please let us know: merton.gov.uk/assisted-collection or 020 8274 4902.

Advisory notices
If you put the wrong item in the wrong bin, we will let you know by attaching an advisory notice. The offending item (or items) will usually be left behind for you to dispose of correctly.

Excess rubbish
All non-recyclable household waste must be placed inside the rubbish wheelie bin and the lid kept shut. Once the new service has settled down, excess rubbish placed on top of or next to your bin will not be collected. If you live in a household of five or more, or have a medical condition that means you generate additional rubbish, you may be eligible for a larger bin. Please get in touch. Further details available at: merton.gov.uk/recycling

Bulky waste
Bulky waste collections can be booked online: merton.gov.uk/recycling

Christmas trees
We’ll be collecting your real Christmas trees for recycling. Remove all decorations and pot - put out for collection before Monday 7th January 2019.

FIND OUT MORE AT MERTON.GOV.UK/RECYCLING

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