

## Performance Monitoring Report ~ Sustainable Communities ~ June & Quarter 1 2018

Dept.	PI Code & Description	Polarity	June 2018					YTD Result	Annual YTD Target	YTD Status
			Value	Target	Status	Short Trend	Long Trend			
Libraries	CRP 059 / SP 008 No. of people accessing library by borrowing item or using a peoples network terminal at least once in previous 12 months	High	70,054	56,000	✓	↑	↑	70,054	56,000	✓
Libraries	CRP 060 / SP 009 No. of visitors accessing the library service on line	High	55,999	52,750	✓	↑	↓	55,999	52,750	✓
Libraries	SP 279 % Self-service usage for stock transactions (libraries)	High	98%	97%	✓	↑	↑	98%	97%	✓
Libraries	SP 280 No. of active volunteers in libraries (Rolling 12 Month)	High	264	230	✓	↓	↓	264	230	✓
Libraries	SP 287 Maintain Library Income	High	£112,930	£61,860	✓	↑	↓	£112,930	£61,860	✓
Libraries	SP 480 Visitor figures - physical visits to Libraries	High	284,848	100,000	✓	↑	↑	560,252	300,000	✓
Housing Needs & Enabling	CRP 061 / SP 036 No. of households in temporary accommodation	Low	172	230	✓	↑	↑	172.33	230	✓
Housing Needs & Enabling	CRP 062 / SP 035 No. of homelessness preventions	High	122	113	✓	↑	↓	122	113	✓
Housing Needs & Enabling	SP 037 Highest No. of families in Bed and Breakfast accommodation during the year	Low	1	10	✓	↑	↑	2	10	✓
Housing Needs & Enabling	SP 038 Highest No. of adults in Bed and Breakfast accommodation	Low	7	10	✓	-	↓	7.33	10	✓

Dept.	PI Code & Description	Polarity	Quarter 1 2018/19					YTD Result	Annual YTD Target	YTD Status
			Value	Target	Status	Short Trend	Long Trend			
Housing Needs & Enabling	SP 277 Social Housing Lets	High	66	50	✓	↓	↓	66	50	✓
Housing Needs & Enabling	SP 360 No. of enforcement / improvement notices issued	High	26	13	✓	↓	↓	26	13	✓
Housing Needs & Enabling	SP 361 No. of Disabled Facilities Grants (DFG) approved	High	20	12	✓	↓	↓	20	12	✓

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